



Don't be left behind, get money wise and get online

Overview of Moneywise plus 27th June 2018



Reaching People



Commitment to
Lasting Change

Moneywise Plus Project Lead

Our Partners



Started in
October
2016 and will
run until
December
2019

Funded by
the **Big**
Lottery and
European
Social Fund



Moneywise Plus Outcomes

- Increase financial confidence and greater capacity to manage daily budgets, maximise income, source and use financial products, internet banking, utility switching, managing benefits and other services effectively
- Increase digital confidence, and will be comfortable using PCs, tablets and mobile devices, internet and internet safety programs, and email
- Support greater levels of confidence and reduced isolation through financial and digital skills management, attending group and individual sessions and opportunities to volunteer that will support their moving towards employment, education, or training.



Our services offer:

Individually
Tailored



A Flexible
Approach



1-2-1
Support



Qualified
Advisors



Free
Support



Where is Moneywise Plus?

The service is delivered across
Leicester and Leicestershire



Outreach
Venues

Reaching
People and
Moneywise
Plus delivery
partner
premises

Bespoke
venues based
on need
(e.g. at home,
women only)



We have delivered to:

Output Target Summary (22nd June 2018)

Total number of participants	604/900
Number of men	305
Number of women	295
Number who are unemployed	256
Number who are economically inactive	348
Number who are over 50	218
Number with disabilities	319
Number from ethnic minorities	273



We have delivered to:

Result Target Summary (22nd June 2018)

Number of participants who move in to education or training	15/28
Number who move into employment	22 (no set result target)
Number that were economically inactive moved in to job search	7/20



Outcomes delivered to May 2018

Generate Individual Savings	118
Manage Personal Finances	249
Pay Bills & Manage Money Online	46
Increased Access to Internet	150
Using the Internet Differently	128
Increased use of internet	190
Attend Appointments	244
Become Mentors/ Volunteers	5
Attend Groupwork	132



Learning

- Good working relationships with community orgs and DWP for referrals
- Admin, finance, back office, communications and quality staffing increased
- Participant length of time on project way above expected no of weeks
- Role of delivery staff more like coaches and tutors than advisers

Learning continued

- Participants needs far more complex than planned for meaning more 1-2-1 support
- Reluctance from participants to attend workshops on finance

Volunteering with Moneywise Plus



‘It’s given me a routine and makes my days purposeful, I also feel that I’m learning solutions and skills that will eventually help me find employment myself. I enjoy being part of a community, enjoying the banter and camaraderie that comes with that. It’s something I’ve missed since leaving work, so I’ve enjoyed building that network of connections and relationships with other people.’

Myer Butler, Moneywise Plus volunteer



‘I’ve gained a lot more independence, and am moving on with my life. I feel a lot more confident that I have people to turn to if I need help; I don’t feel that I’m on my own with my problems anymore. Life is good, I feel much more optimistic about the future.’

‘...the advisors have the expertise, experience and understanding that you need. The service is confidential, and because the advisors are qualified and certified, you feel that they’re a trustworthy source of information and proactive support.’

Nilesh Bakrania, Moneywise Plus participant

